



Powerful Solutions That Help You Meet Your Business Goals

Allconnect offers multiple solutions to meet your business goals, whether it's increasing customer satisfaction, lowering costs, increasing revenue or achieving product adoption goals. These solutions are easy to implement and can be seamlessly integrated with your existing systems and processes.

“HE MADE
TRANSFERRING
MY CABLE,
PHONE, AND
INTERNET
A BREEZE!”

- Allconnect Customer Satisfaction Survey

HOME SERVICES

Through our nationwide network with a variety of home service providers, we give you a way to add value for your customers by helping them save time and money on essential home services, and even arranging connections or transferring service for them. Whether a customer contacts you by phone or online, we can provide a seamless, fully integrated experience.

Welcome Center

Allconnect gives you a way to make the moving process easier and give them one less thing to worry about. We have assisted millions of utility customers and helped utility partners drive rapid lifts in customer satisfaction. We then share commissions earned on sales of home services to provide you an additional income stream to fund initiatives.

Home Service Advisor

Our Home Service Advisor is a proven way for you to drive customer satisfaction with your existing customers who are not moving but who might be shopping for different plans and pricing. Perhaps their needs have changed or they're looking to lower their monthly bills and need help making sense of all the available options. Customers save up to \$400 through this program.

UTILITY PRODUCT ENROLLMENT

We can also educate customers on your critical energy initiatives, such as: Demand Response products, Energy Efficiency programs, Green Energy initiatives, Warranty and Surge Protection.

Proven Results

Using our consultative approach, our advisors educate customers on the options and benefits of your initiatives. We provide data feeds with information on the customers who choose to sign up without having to transfer the customer back to the utility to enroll. This not only provides a seamless experience for customers, but also reduces the workload for the utility's customer service team. All at a much lower cost than using traditional direct marketing channels. Our utility partners have seen up to a 60% adoption rate when they work with us.

EXPANDED COMMUNICATION CHANNELS

We can engage your customers via our Voice, Web and Email channels to promote awareness of your company's important initiatives and help drive adoption of key initiatives. Or, partner with our unique Allconnect Development Center, which offers a controlled environment for testing new business concepts, crafting strategic solutions, and developing process improvements. Ongoing research and measurement of Key Performance Indicators are communicated to Partners during a pilot or test phase.



To Learn More

To discuss how our unique solutions can improve customer satisfaction and help you meet other business goals, contact us by calling 404-260-2316 or emailing partners@allconnect.com.